

Moving Services

If you are planning a major move, it is recommended that you start planning your move at least six to eight weeks before your targeted moving date. Contact various companies to ask about charges and the types of services offered. Compare movers to determine which one best suits your needs and budget. Check with the BBB to see if a reliability report is available on each company.

Keep in mind that movers are not required to give estimates, although most movers will provide estimates when requested. You should note that there are two types of estimates: binding and non-binding. With binding estimates you cannot be required to pay any more than that amount quoted (except if you request additional services outside the estimate). A binding estimate must be in writing and a copy must be made available to you before your move.

A non-binding estimate is provided to give you a general idea of the cost of the move, but it does not bind the mover to the estimated cost. The mover cannot guarantee that the final cost will not be more than the estimate.

It is recommended that you call the PUC and the Department of Transportation (DOT) to find out the weight and pound regulations are per move. The cost typically varies depending on whether the move is within California or state-to-state.

In California, movers are required to give you a Public Utilities Commission (PUC) informational booklet on moving. Failure to do so will make you eligible to receive a \$100.00 refund.

If you would like more information on federal and state moving industry regulations, you can contact the Department of Transportation and the Public Utilities Commission.

Department of Transportation
Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590
Phone: (888) 368-7238.
Web: www.fmcsa.dot.gov

California Public Utilities Commission
505 Van Ness Ave.
San Francisco, CA 94102
Phone: (415) 703-2782
Web: <http://www.cpuc.ca.gov/PUC/>