

CHOOSING AN INTERNET SERVICE PROVIDER

With the Internet becoming more and more popular, you are often faced with the task of finding an Internet service provider (ISP) that will best suit your cyber needs.

You should keep in mind that not all Internet service provider agreements are the same. Before signing an agreement with an ISP, ask about the different types of services that are available and the fees involved. Ask the ISP exactly what is included in your package, especially if customer service and technical support are available.

Also, find out in advance if your computer operating system and hardware are compatible with the service offered by the ISP. Make sure you understand the difference between the different types of services available (dial up, DSL, broadband, etc.). For example, if you are a frequent Internet user, you might want to consider using a faster broadband service versus a slower dial up service.

You should be aware that while many ISP companies offer items such as 'Free Website', 'Free Modem', etc., this does not necessarily guarantee you will get the best Internet service.

Before making any purchase, always be sure to obtain a BBB report as part of your decision making process.